

# REIMBURSEMENT RECOVERY

ZPICs | RACs | MACs

HEALTHCARE CONSULTING SERVICES

Our team is a unique blend of clinical, billing and accounting professionals with the expertise you need when faced with reimbursement recovery actions initiated by Zone Program Integrity Contractors (ZPICs), Recovery Audit Contractors (RACs) and Medicare Administrative Contractors (MACs). We have successfully supported many providers in proving contractor findings were overstated or incorrect.

Through on-site audits and semi-automated and automated reviews, these contractors can hand down significant, and many times unsupportable, overpayment amounts. We assist providers with defending contractor overpayment determinations as follows:

- Determining the nature of overpayment notices, which can provide limited information as to why overpayment amounts were determined.
- Medical and clinical record review to determine adequacy of supporting documentation for services currently subject to audit or review.
- Determining the appropriate amount and type of support required for the level of contractor review to avoid providing information that could lead to unnecessary contractor scrutiny.
- Contesting final audit findings through assistance with the Medicare Administrative Appeals process at all levels.
- Development of an enhanced compliance plan to assist with future contractor review matters.
- Medical and clinical record review to determine the adequacy of supporting documentation needed for corporate compliance internal audit purposes related to services that may be subject to audit or review in the future.

*Uncontested contractor findings are often assumed by government agencies to be due to inappropriate billing practices of the provider. Contractor overpayment determinations, even those considered inconsequential, should be researched and protested, where appropriate.*

## ABOUT SALTMARSH, CLEVELAND & GUND

Founded in 1944, Saltmarsh is one of the largest CPA-led business advisory firms in the Southeastern U.S., providing a full range of accounting, tax, and consulting services. We serve clients throughout the U.S. and worldwide from offices across Florida and in Nashville, Tennessee. Our firm is an independent member of the BDO Alliance USA. This alliance provides us access to national resources and an international network of professionals that allows us to better serve our clients.

Saltmarsh offers a full range of specialized services for healthcare, including Medicare/Medicaid cost reporting, billing and reimbursement assistance, regulatory compliance consulting, litigation support and more.

AN INDEPENDENT MEMBER OF  
**BDO**  
ALLIANCE USA

[saltmarshcpa.com](http://saltmarshcpa.com) | (800) 477-7458

**SALTMARSH, CLEVELAND & GUND**

**Saltmarsh**  
Saltmarsh, Cleveland & Gund  
CERTIFIED PUBLIC ACCOUNTANTS AND CONSULTANTS